

## House Rules

In order to ensure a pleasant stay for all Guests, the Hotel has established the following House Rules.

Please note that failure to comply with these rules may result in refusal of use of the Hotel and may require the Guest to assume responsibility for any consequences arising therefrom.

### ●Prohibited Acts for Fire Prevention

1. Smoking in areas likely to cause fire hazards, such as on beds.

If smoking (including electronic cigarettes and heated tobacco products) is confirmed in guest rooms or common areas, the Hotel shall charge JPY 20,000 as cleaning and repair fees.

2. Use of heating, cooking, ironing, or other appliances not provided by the Hotel within the premises.
3. Use of aroma therapy devices, incense, or any other acts that may cause a fire hazard.

### ●Security and Sanitation Requirements

1. Guests are requested to carry their room key whenever leaving the room during their stay.

In the event that a room key is lost, the prescribed replacement fee will be charged.

2. While in the room, especially during sleep, please engage the inner door lock and door guard.
3. Please do not open the door carelessly when visitors arrive.
4. Meetings with visitors inside guest rooms are not permitted.
5. For hygiene management purposes, guestroom cleaning shall be conducted at a minimum frequency of once every three (3) nights.

### ●Acts Requested to Be Refrained From

1. Going outside the Hotel premises while wearing nightwear or in-room slippers is strictly prohibited.
2. Using guest rooms for purposes other than accommodation or residence without the Hotel's permission.
3. Loud talking, singing, playing musical instruments, or producing excessive noise from radios or televisions that may cause discomfort or inconvenience to others.
4. Bringing the following items into the Hotel:
  - (a) Animals
  - (b) Items that are unclean or emit odors that may inconvenience other Guests
  - (c) Excessively large quantities of goods
  - (d) Explosives, flammable liquids, or other hazardous materials
  - (e) Firearms, swords, or similar items not legally permitted to be possessed
5. Gambling or acts that disturb public morals within the Hotel.
6. Allowing non-registered visitors to enter guest rooms or use guestroom facilities or equipment.
7. Distributing advertisements or engaging in sales activities within the Hotel.
8. Using the Hotel's facilities or equipment for purposes other than those intended.

9. Moving Hotel property to other locations or taking it outside the Hotel.
10. Attaching objects to, or altering the current condition of, the Hotel's buildings or facilities.
11. Hanging items on windows or balconies that may damage the exterior appearance of the building.
12. Leaving personal belongings or unnecessary items in corridors, lobbies, or other common areas.
13. Disposing of garbage or kitchen waste without following the designated sorting and disposal methods.
14. Cooking that uses large amounts of oil or generates excessive smoke or strong odors.
15. If acts such as violence, threats, extortion, intimidating or unreasonable demands, forced meetings, or similar conduct are recognized, use of the Hotel shall be refused immediately. The same applies to persons who have engaged in similar conduct in the past.
16. If a person using the Hotel is deemed to be physically or mentally impaired, under the influence of substances, or otherwise unable to ensure their own safety, or is deemed likely to pose danger or fear to other Guests, use of the Hotel shall be refused immediately.
17. Any other acts similar to those listed above may result in refusal of use of the Hotel.
18. Photography or filming that captures other Guests or employees, as well as commercial photography or distribution (including video recording or live streaming) without the Hotel's permission, is prohibited.

**●Measures in Case of Violation of Rules (General Provisions)**

If any act in violation of these House Rules, or any act deemed inappropriate by the Hotel, is recognized, the Hotel may request the Guest to leave the premises without prior notice and may refuse any further use of the Hotel.

If such acts cause damage to the Hotel or any third party, the Hotel may claim compensation for such damage.

Please note that no refunds of accommodation fees or other charges shall be made even if such measures are taken.